

Prospector Document Delivery Committee Meeting

Wednesday, February 17th, 2016

10:00 am – Noon

Colorado Alliance of Research Libraries

Attendees at the Alliance office:

David Britt (Arapahoe LD), Dick Bryant (UC-Boulder), Doug Flint (Auraria), Yessa Hargono (Colorado State Publications), Michelle Kyner (DU), Charlene Mossman (Colorado Christian), Rose Nelson (Alliance), Angela Palermo (UC-Boulder), Meg Remple (Colorado College), Sarah Vaughn (UNC), Sharon Walker (CLiC), Gayle Yeo (Broomfield)

Remote Attendees:

Becky Bernal (Colorado Mesa), Crystal Bollman (Poudre River), Kim Bugbee (Fort Lewis), Brandon Cole (Marmot), Nathalie Crick (Pitkin County), Amy Currier (Colorado Mountain College), Matt DeCesaro (CSU Pueblo), Lori Gentrup (Loveland), Sarah Greenberg (Grand County), Pam Healy (Arapahoe LD), Tami Hoegerl (Health Sciences), Diane Levin (Eagle Valley), Cristi MacWaters (CSU), Karen Melgares (Adams State), Michelle Metcalf (DU Law), Carla Myers (UCCS), Jo Norris (Vail), Brenna Philbrick (Wyoming), Amy Shipley (Garfield County), Cathy Silbert (Longmont), Chris Steele (Regis), Amanda Stevenson (Salida), Pat Stockbridge (Jefferson County), Emily Veenstra-Ott (Bud Werner)

1. Introductions were made and instructions for recommended phone protocols were shared.
2. Announcements.
 - a) Prospector preconference – CO ILL conference, Estes Park CO, April 27th, 2016
The preconference will include a Prospector update, an update from Innovative, discussion of upcoming system migrations, information about new Elsevier ebook lending, and a review of the library content comparison tool.
 - b) IUG conference – San Francisco CA, March 2016
 - c) Prospector statistics were reviewed
 - d) The Anythink Rangeview libraries will be joining Prospector. They use the Horizon ILS so will use Direct Consortial Borrowing (DCB) to participate in Prospector. A contract has been signed with III, but no schedule for implementation has yet been determined.
 - e) The Mobius routing labels may not work directly from the Prospector website if you're using a browser other than Internet Explorer. If you download the file using any browser, the downloaded file should work fine. The file is updated from time to time, so make sure you are using the most recent version.
3. CLiC courier update – Sharon Walker
The state courier system is working much better after the problems in the fall. CLiC will be re-writing the policies for lost and damaged items. There is not currently a courier committee with representatives from libraries, but it may be reconstituted. Sharon answered questions about reporting missing items and how to package items going to

BlueSky libraries. Sharon also indicated she will be spending additional time focused on the long-distance couriers of BlueSky, COKAMO and PROMO.

4. Marmot update.
Marmot has been working with III to minimize items sent in transit when a hold can be filled locally.
5. INN-Reach road map and update
Rose shared a presentation from Mid-Winter ALA given by Tim Auger from III. It indicates that III is working on several major updates to INN-Reach, including better functionality for connecting with non-III libraries; better analytics; and more parity with local system capabilities. There will be more information about this at the Prospector Pre-Conference in April.
6. IUG INN-reach Enhancements.
The group discussed the suggested enhancements related to INN-Reach. IUG member libraries can vote locally on enhancement suggestions.
7. Mobius – experiences, observations, thoughts after our first 18 months of partnership.
Most libraries do not use Mobius a lot – Mobius transactions are about 1 or 2% of overall Prospector transactions. The Alliance is doing more test requests to check on transit time, which they believe has gotten faster. The length of transit time is the biggest concern. If you are seeing very long transit times on specific items, please report them to Sharon Walker at CLiC so she can follow up.
8. System migration and reintegration into Prospector.
Upcoming system migrations or changes:
 - DU is moving to Alma, planning to reintegrate into Prospector in June
 - DPL will be switching from using the DCB to an API for connection to Prospector
 - Longmont will be switching from DCB to Sierra (and joining the Flatirons Consortium)
 - Lafayette is also looking into joining the Flatirons Consortium and Prospector
 - Anythink Libraries will be joining Prospector using the DCB
9. Other issues and updates.
 - a) Reconciliation process update – most lists are in, look for an overall list soon.
 - b) Multiple renewal problems – some Prospector items will renew multiple times, contradictory to the loan rule, because the renewal field does not update in the virtual record. At least a couple of libraries have reported this to III with no fix forthcoming yet.
 - c) Virtual Item Last Update – some libraries are seeing all virtual items on a patron's record get updated (in the last updated date) when any Prospector item is checked out using self-check. This causes problems with the INN-Reach reports as well as questions about the status of items. Please report it to III if you are seeing this problem.

- d) Arapahoe is no longer locking their DVD cases.
- e) Crystal at Poudre River made a plea for libraries to insert paging slips with the text on the outside of the fold so staff unloading many courier bins don't have extra unfolding steps.
- f) Best practices regarding recalls were discussed.

Next scheduled meeting: May 18, 2016

Notes submitted by Sarah Vaughn