

## **Prospector Document Delivery Meeting**

Jeffco Processing Center 5/16/2012

Attended: David Britt-Arapahoe PL; Rose Nelson and George Machovec-Alliance; Katharine Hales and Nancy Sensel-DU Law; Patricia Anderson-Mines; Carla Myers-UCCS; Mike McEvers-CO College; Gayle Yeo-Mamie Doud Eisenhower PL; Margaret Kleszynski and Sandy Hudock-CSU, Pueblo; Pat Stockbridges and Franca Rosen-Jeffco PL; Chris Steele and Bryan Wenger-Regis; Doug Flint-Auraria; Tracey Land-CO Christian; Suellen Brenner-Bladek and Heather Ormsby-Boulder PL; Phillip Challis-Aurora PL; Tami Hoegerl and Douglas Stehle-UCHSC; Amy Zimmer-CO State Publications

Attended by Phone: Cristi MacWaters-CSU, Ft. Collins; Brice Austin-CU; Laurie Gomez-Mesa CO PL; Michelle Kyner-DU Penrose; Jan Tankersley-Ft Lewis Coll etc.

1. Introductions made around the table and via conference call.
2. The minutes from February 15, 2012 meeting read and approved as read.
3. Announcements:
  - George Machovec has been named as the new director of the Alliance.
  - Fulfillment statistics were distributed. The Marmot libraries have shown a significant increase in their activity since the last one. These statistics are still not where they were before DPL left but should skyrocket when DPL returns.
  - The Salida PL is cleaning up records in their database and is expected to go live on Prospector the beginning of June. DPL will be back on

Prospector by July/August if everything goes well with their testing things like renewals and cancellations and staff training. Longmont PL are still in the contract stage but hope to be live in Prospector around October/November.

- The Colorado School of Mines can borrow materials but cannot lend at this time. When Millennium was last updated, Mines was deleted from Prospector due to their different circulation system. It is unknown at this time when Mines can lend again as the problem lies with different vendors.
- IUG Meeting-Rose Nelson attended. She has been elected as a Regional Representative for the IUG Steering Committee. Nine enhancements were submitted by the Prospector group for a ballot. The major enhancement is that borrowing libraries can check the too long report for requests that keep repeating. Many of the requests submitted to IUG from the various Inn-Reach groups ask for the same things. INN-Reach staff at III plan to review all requests and let us know what requests have a better likelihood of implementation versus those that don't.
- Inn-Reach has implemented a new enhancement called Peer-to-Peer lending which is already being used in Ohio between OhioLink and SearchOhio. This new system allows patrons of these 2 different Inn-Reach groups to request items from the other group without having to initiate a separate interlibrary loan transaction. There is a link from the Search Ohio catalog to Ohio Link.
- Nine libraries are participating in the Alliance Patron Driven Demand Ebook Pilot. This pilot allows the institution to rent an ebook 6 times before purchasing the book. A patron is allowed to look at the book

from 5 to 10 minutes (depending on the aggregator) before renting it so they can determine if this is the book they need. This pilot will run for 9 to 12 months depending on how long the funds are available.

#### 4. Problems

- a. Marmot has a problem with records that have no item records attached to the bib record but still shows up in the catalog as no local holdings. When a patron tries to request them, the requests show up at Colorado Mesa University regardless of owner of material. Marmot libraries were added as agencies under one box code when they came into Prospector. Originally the box code which all agencies fall under now was Colorado Mesa's code. Once Marmot libraries were in Prospector, CMU became an agency just like the other Marmot libraries. However, they are still tied to the box code so if any Marmot library has a bib record with no items, CMU displays as the owner with the status of no local holdings. There is no quick fix for this. One fix is to go into the Prospector catalog and suppress the bib record and the other is to designate these records as a separate agency in the CMU catalog. No resolution has been reached on this problem. There has been discussion of creating a new box code for Marmot libraries since the original box code has been retrofitted from CMU.
- b. UCCS reports that some patrons are renewing materials more than the 1 time as specified in the software. These are not easily discovered and can only be found by looking for them.

5. Print template "null" borrowing library field update. This only happens when there is no home library listed in patron's record. This is fixed by adding a home library into the appropriate box.

6. Specific p-types do govern how many holds, checkouts and renewals a patron gets. Ohiolink allows 4 renewals unless there is a hold on the item. At this time,

70 checkouts are allowed with one renewal each. Discussion will continue on this topic as some libraries want more and some want less.

7. A small task force is building a knowledge base of frequently asked questions and resources particularly for staff new to Prospector. This knowledge base will include common procedures for dealing with Prospector loans. At this time, there is no FAQ knowledge base and it is agreed that it is needed. Also, an ambassador program was discussed to have people from existing Prospector libraries go to the new libraries and work with the staff. These will be further discussed at next meeting.
8. The pick-up anywhere feature is available from III. This would allow patrons to pick up books at any Prospector location. Colorado Christian University and UCCS are interested. Rose Nelson will get price quotes. This feature would need to be retrofitted.
9. At Pascal, DU or DU law items go back to DU itself. These libraries no longer have material in Pascal.
10. Clarification that not all items from PASCAL are subject to the \$400 replacement cost. Those PASCAL bound journals have a unique I-Type code (206) which allows the individual library to decide if their patrons will have normal borrowing privileges for these items, if the item will be "in-library" use only, or if these bound journals will be non-requestable. All other items (books, videos, etc) that circulate with PASCAL stickers are treated as any other Prospector item.
11. Rose shared a document from III indicating the Millennium Circulation "MARK LOST ITEM" function, which is currently only possible for local items, can be extended to also work with virtual item records. Many in the group agreed the current system of using "CLAIM RETURN" and notifying the lending library has been troublesome. The ability to use the familiar "MARK LOST ITEM" would be

desirable. Rose will research what is involved in adding that functionality to our local systems.

Nancy Sensel

Secretary/Prospector Document Delivery Committee