Prospector Document Delivery Meeting

Jeffco Processing Center 2/15/12

<u>Attended</u>: Sarah Vaughn-UNC; Heather Ormsby-Boulder PL; Cassi Pretlow-Aurora PL; Katerine Haes-DU Law Library; David Britt-Arapahoe PL; Brice Austin-CU Boulder; Gayle Gunderson and Tracey Lane-Colo Christian University; Mike McEvers- Colorado College; Carla Myers-UCCS; Patricia Andersen-Mines; Nancy Sensel-DU Law; Douglas Stehle and Tami Hoegerl- CU Health Science; Franca Rosen and Kathy Halloran-JCPL; Chris Steele-Regis University; Jimmy Thomas-Marmot; Rose Nelson-Alliance; Doug Flint-Auraria.

<u>Attended by Phone</u>: Sandy Hudock-CSU Pueblo; Keith Dedman and Mary Katherine Katze-Marmot; Laurie Gomez-Mesa County Public; Nancy Osbahr-Poudre River Public LD; Jan Tankersley-Ft Lewis College; Brenna Philbrick-Univ of Wyoming ; Becky Kramer-CMC; Cristi MacWaters-CSU Ft Collins; Kathy Mikol-Grand County PLD.

- 1. Introductions made around the table and via conference call.
- 2. The minutes from October 19th, 2011 were distributed and minor changes noted.
- 3. Announcements:
 - a. Alliance Director Search, decision by end of April 2012.
 - b. Fulfillment statistics distributed. There was concern from Marmot libraries about number of requests. Request to run the statistics for 2010 to see what numbers look like when DPL was in Prospector. There has been a drop in the number of Prospector requests since DPL has been out of Prospector.
 - c. Information about the Prospector preconference at ILL Conference.
 - d. Salida PL expected in Prospector in April 2012
 - e. Update on DCB sites: Denver Public Library and Longmont who are Polaris (DPL) and SirsiDynix sites will go live March 19 (DPL) and July 2.
 - f. Update on Mines not lending until problems between ExLibris and Innovative fixed.
 - g. DU and DU Law catalogs have merged.
- 4. Update on Problems:
 - h. Everyone's catalog has been reloaded, except for DU and Mines.
 - i. Renewal problems: UCCS noted that up to 19renewals have been allowed on some items. III is looking into it.
- 5. Print Templates and Prospector Paging Slips. The new print template will be installed on all III library sites, should only show one Courier Code on new paging slip. Transit slips have the correct code for returns.

Question about printing more than one request per page: this function is available in Version 2011 but no one has got it to work yet. There is an open call to INN-Reach.

Enhancement Requests for INN-Reach. Rose and Carla are reviewing the list, looking for dups.
We can only put 8 requests on the ballot for INN-Reach enhancements, need to know what are

they planning for future releases. Question about patron reading history accessible through their account. Voting will be on March 5 for IUG members

- 7. Review of increased number of holds & checkouts possible in Prospector. Last meeting this was increased to 70. Fort Lewis thinks this is too high, CSU argued for the 70 items, DU law would like longer checkout period or more renewals. CCU is being hit hard for requests and does not want additional or longer loans. Rose will look into different levels for each patron group. This would involve setting up a set of central loan rules that permit a greater number of items to be borrowed. Local sites would then create local patron types to map to the central types. This requires a lot of work for local sites as well as Prospector staff. The committee has not reached a consensus on this issue. Right now, the limit is still 70 items per Prospector patron. We will continue to discuss this issue and see if this increase is a major problem for libraries.
- 8. Update on Creation of a Prospector FAQ; project to organize issues and questions from the List Serve and create a searchable knowledge base. Sarah is working on a workflow document for Prospector staff. Rose is looking at possible software that could support the knowledge base.
- 9. Election of new Chair and Minute Taker for 2012. David Britt is the new Chair and Nancy Sensel the new Minute Taker.
- 10. Suggestion to increase number of Prospector renewals, there was discussion about length of loan period and number of renewals and possibility of recalls. Difference in opinion between Public and Academic libraries.
- 11. Best Practices. UCCS brought up the idea of pickup anywhere, Marmot is also interested, Jeffco not interested. The option is available but Rose was asked to look into the cost. Certain non-Millennium libraries would not be eligible. (After the meeting, it was determined that libraries on DCB connections can participate in pickup anywhere.) We have asked III for more information on this feature.
- 12. Other: Jeffco is moving to Sierra in 2 months, CU is in Beta testing and Arapahoe is on the list for late summer, 2012.

Discussion about broken holds.

Fulfillment statistics, Marmot asked that 2010 stats for DPL be included, CCU a net lender and peaked at 7.7 they will be lowered in the request queue but they have many unique items so this may not alleviate the problem

Future members: George had a meeting with Pikes Peak Library district: problem of non Millennium sytems. Other libraries would like to join Prospector, but the DCB software is cost prohibitive for many libraries.

Next Meeting May 19th 2012.